



## ENRICHED HOUSING

# Visitor Fact Sheet

### Arranging a Visit

- ✓ Visiting is by appointment only by calling (315) 681-4038.
- ✓ Visiting hours will be between 9am and 4pm, seven days a week, subject to change based upon the needs of the facility and resident, and must be scheduled in advance.
- ✓ Visits will be scheduled in one hour time blocks.
- ✓ Visits may be subject to a limited number of visitors per resident as a means to maintain the core principles of infection prevention.
- ✓ Visits will be monitored by staff.
- ✓ Visitors will be screened upon arrival. If they fail the screening, the visit will be rescheduled.
- ✓ Visitors **must** notify The Lodge, if they develop COVID-19 symptoms within two days of their visit.
- ✓ Visitation areas will be cleaned and sanitized between visits.
- ✓ The Lodge will encourage visitors to be COVID-19 tested prior to visit by means of a rapid test; this is free of charge.

### Outdoor Visitation

- ✓ Outdoor visitation is preferred, even when resident and visitor are fully vaccinated\* against COVID-19. Outdoor visits generally pose a lower risk of transmission due to increased space and airflow. Therefore, visits should be held outdoors whenever practicable.
- ✓ Visitation will occur on the covered porch.

### Indoor Visitation

- ✓ When a new case of COVID-19 among residents or staff is identified, The Lodge will immediately begin outbreak testing and suspend all visitations until at least one round of facility-wide testing is completed.
- ✓ If the first round of outbreak testing reveals no additional COVID-19 cases in other areas of the community, then visitation can resume for residents in areas/units with no COVID-19 cases. The facility will

suspend visitation on the affected unit until the facility meets the criteria to discontinue outbreak testing. Additionally, if the first round of outbreak testing **reveals one or more additional COVID-19 cases in other areas/units of the facility**, then The Lodge will suspend visitation for all residents (vaccinated and unvaccinated), until the facility meets the criteria to discontinue outbreak testing.

- ✓ If county positivity rate exceeds 10% **AND** less than 70% of residents in the facility are fully vaccinated, indoor visitation will be suspended.
- ✓ Indoor visitation will occur within the activity room. Indoor visitation may occur in the resident's room under certain circumstances and at the discretion of the administration.

### Visitation Expectations

- ✓ Social distancing of minimum of six feet is required.
- ✓ Gifts, personal items, or food can be exchanged at visit.
- ✓ Masks/face coverings or other required PPE **must** be worn throughout the entire visit.
- ✓ Masks **must** cover the nose and mouth **at all times**.
- ✓ Hand sanitizing and/or hygiene should be done upon arrival and upon end of the visit.
- ✓ If the resident is fully vaccinated\*, they can choose to have brief close contact (including touch) with their visitor while wearing a well-fitted face mask and performing hand-hygiene before and after.
- ✓ **Visitors who are unable to adhere to the core principles of COVID-19 infection prevention should not be permitted to visit or should be asked to leave.**

\*Fully vaccinated: The vaccination status of a person who is greater than two weeks following receipt of the second dose in a valid two-dose series, or greater than two weeks following receipt of one dose of a single-dose vaccine.